

ਦਫ਼ਤਰ ਪ੍ਰਿੰਸੀਪਲ, ਦੇਸ਼ ਭਗਤ ਪੰਡਿਤ ਚੇਤਨ ਦੇਵ ਸਰਕਾਰੀ ਕਾਲਜ ਆਫ਼ ਐਜੂਕੇਸ਼ਨ, ਫ਼ਰੀਦਕੋਟ

ਨੰ.: 2007

ਮਿਤੀ: 16-June-2023

ਦਫ਼ਤਰੀ ਹੁਕਮ

ਵਿਦਿਆਰਥੀਆਂ ਦੀਆਂ ਸ਼ਿਕਾਇਤਾਂ ਦੇ ਨਿਪਟਾਰੇ ਲਈ ਕਾਲਜ ਗਰੀਵੈਂਸ ਰਿਡਰੈਸਲ ਕਮੇਟੀ ਦਾ ਗਠਨ ਹੇਠ ਲਿਖੇ ਅਨੁਸਾਰ ਕੀਤਾ ਜਾਂਦਾ ਹੈ। ਇਹ ਕਮੇਟੀ ਯੂ.ਜੀ.ਸੀ. ਦੇ ਆਰਡਰ F.No.14-4/2012(CPP-II) ਮਿਤੀ 07/12/2018 ਰਾਹੀਂ ਜਾਰੀ ਨਿਯਮਾਂ ਅਨੁਸਾਰ ਕੰਮ ਕਰੇਗੀ।

College Grievance Redressal Committee (CGRC):

1. ਪ੍ਰੋ. ਰਣਜੀਤ ਸਿੰਘ (ਮੈਂਬਰ ਕਮੇਟੀ)
2. ਪ੍ਰੋ. ਬੀਰਇੰਦਰਜੀਤ ਸਿੰਘ (ਮੈਂਬਰ ਕਮੇਟੀ)

ਚੇਅਰਪਰਸਨ, CGRC
ਪ੍ਰਿੰਸੀਪਲ
ਸਰਕਾਰੀ ਕਾਲਜ ਆਫ਼ ਐਜੂਕੇਸ਼ਨ
ਫ਼ਰੀਦਕੋਟ।

Desh Bhagat Pandit Chetan Dev Govt. College of Education, Faridkot

Grievance Redressal Guidelines

The college has a Grievance Redressal Cell for dealing with any sort of grievance that students may encounter. Grievances of students, if any, are brought to the notice of the Head of the institution, and the issues are amicably and promptly solved.

The college management is also considerate about any issues that might need their attention and intervention.

The college has a functional guidance and counselling cell which takes care of the students social, moral, emotional and psychological needs and issues.

Suggestion boxes are kept in the campus in which the stakeholders can put their grievances/complaints. The authority will go through the same and tries to solve if possible.

Stakeholders can bring their grievances to their class teachers and mentors.

Any grievance/ complaint received by the stakeholders is discussed by the grievance redressal committee to arrive at a concrete solution.

The Grievance Redressal Cell intends to find solutions for problems like any kind of physical or mental harassment, complaints regarding class room teaching, complaint regarding examination.

The Committee is constituted by the principal who is the Chairman of the cell, President of Council other two teachers as members.

Anyone with a genuine grievance may approach the members in person, or in consultation with the Principal. In case the student is unwilling to appear in self, grievances may be dropped in writing at the grievance box earmarked for the purpose.

The student satisfaction survey is conducted to find out the problems of students.